

NEU PC Plus Programme

The NEU PC Plus Programme, by the Infocomm Development Authority of Singapore (IDA) offers affordable PCs and broadband access to students and people with disabilities from low income families. Successful applicant can purchase a PC with free software and 3 years of free broadband subscription at a subsidised price.

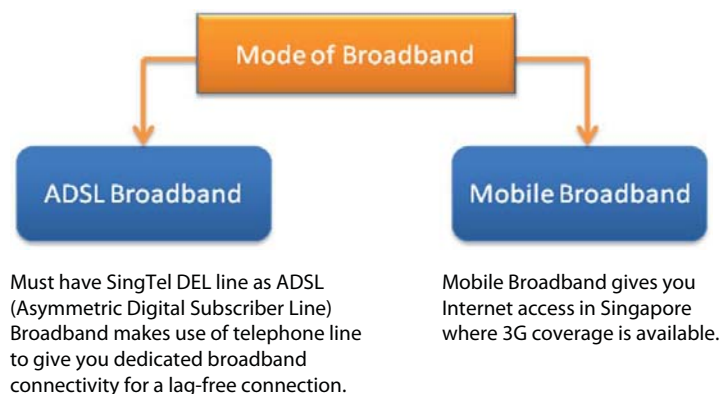
A PC Bundle includes:

- Your Choice of Computer
- Productivity Tools
- Warranty
- 3-Year Broadband Internet Subscription
- Delivery and Installation

Where to Submit

- Please submit completed form to your school's General Office or to any of IDA's appointed Lead Agencies.
- ITEs students should submit application forms directly to the Campus Administration Office.
- Special Education (SPED) school students and people with disabilities can submit application forms to the Society for Physically Disabled (SPD).
- Applicants who do not fall within any of the listed Lead Agencies, can submit to the Eurasian Association.

Broadband Selection Guide



IDA's Appointed Lead Agencies

Association of Muslim Professionals

AMP@Pasir Ris #05-11
1 Pasir Ris Drive 4
Singapore 519457
Tel: 6416 3966
Fax: 6583 8028
www.amp.org.sg

Chinese Development Assistance Council

CDAC Building
65 Tanjong Katong Road
Singapore 436957
Tel: 6603 5588
Fax: 6841 4881
www.cdac.org.sg

Society for the Physically Disabled

2 Peng Nguan Street
SPD Ability Centre
Singapore 168955
Tel: 6579 0715
Fax: 6236 6396
www.iacentre.org.sg

The Eurasian Association

139 Ceylon Road
Eurasian Community House
Singapore 429744
Tel: 6447 1578
Fax: 6447 3189
www.eurasians.org.sg

Central Sikh Gurdwara Board

9 Jalan Bukit Merah
Singapore 169543
Tel: 6327 2004/05/07
Fax: 6327 2009
www.sikhs.org.sg

Institute Of Technical Education

2 Ang Mo Kio Drive
Singapore 567720
Tel: 1800 225 5483
Fax : 6872 4379
www.ite.edu.sg

Singapore Indian Development Association

1 Beatty Road
Singapore 209943
Tel: 1800 295 4554 / 6298 5911
Fax: 6299 5207
www.sinda.org.sg

Yayasan MENDAKI

No, 1 Lorong 6 Toa Payoh
Singapore 319376
Tel: 6478 3100
Fax: 6352 1446
www.mendaki.org.sg

What to Submit

Please ensure that you have completed and prepared the following forms/documents for submission.

Compulsory forms / documents

- Application form
- Photocopy of both sides of Applicant's NRIC (For children below 15 years old, Birth Certificate is acceptable)
- Photocopy of both sides of NRICs for **all** household members (For children below 15 years old, Birth Certificates are acceptable)
- Relevant medical documents/doctor's verification of the Applicant's disabled condition (*if applicable*)

For broadband service

- Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service
- M1 or SingTel Application form

Supporting documents (compulsory if you are not receiving assistance under MOE-FAS)

- For all working adults (including self-employed) in the household, the latest Income Tax Assessment **or** payslip **or** employment letter **or** CPF contribution history (*where applicable*)
- For working adults who do not have fixed monthly salary, the last 3 months payslip **or** CPF contribution history (*where applicable*)
- For all non-working adults in the household, the latest CPF contribution history
- For those without the above supporting documents, the declaration in Section I of **Annex A** for self-employed adults or Section II of **Annex A** for unemployed adults

Eligibility Criteria

PC Bundle Scheme Application

- The application is open to Singapore Citizens or Permanent Residents.
 - The Applicant has a permanent disability **OR** is a full-time student (aged 25 years and below) in a Government / Government-Aided school, Junior College, Centralised Institute, Independent school, Institute of Technical Education, Polytechnic or MOE-funded Special Education School.
 - Past recipient of a PC bundle under the NEU PC Plus Programme may reapply only after a lapse of four (4) years from last deployment to the household.
 - The Applicant's combined gross monthly household income must not exceed \$2,700 **OR** the per capita income* of the Applicant's household must not exceed \$700. If there is a permanently disabled household member, per capita income must not exceed \$875.
 - Each eligible household can only apply for one (1) computer regardless of the total number of school-going children and/or household members who have permanent disability.
- *Per capita income (PCI) refers to the gross monthly household income divided by the total number of household members.*

Broadband Application

- You are eligible to apply for broadband service if your household does not have broadband access.
- Apart from the main application form, please also complete (1) the Deed of Undertaking and Indemnity and (2) the M1 or Singtel broadband application form.

Inspire Fund Application

- If you have difficulty with the co-payment of the subsidised PC bundle, you may apply for assistance under the iNSPIRE Fund.
- This assistance is only extended to successful Applicants of PC-Bundle Scheme who are full-time students aged 25 years and below.
- The Applicant's total household income must not exceed \$1,800 or per capita income must not exceed \$500.
- The application must be supported and signed by the student's officer-in-charge / HOD / Principal, as indicated on page 5 of the application form.

Assistance Level

Income	Gross monthly household income \leq \$2700 OR the PCI \leq \$700 (or \$875 if there is a permanently disabled household member)	
Citizenship	Singaporean	Permanent Resident
PCI \$500 and below	Tier 1 Subsidy (up to 75%)	Tier 2 Subsidy (up to 50%)
PCI more than \$500	Tier 2 Subsidy (up to 50%)	
Persons with disability	Tier 2 Subsidy (up to 50%)	

Approval and Notification

- The decision made on each case is final. For the avoidance of doubt, IDA or the Lead Agencies need not provide any reason for the rejection of any application.
- Any change in Applicant's home address and/or contact numbers before the PC deployment should be updated with the Lead Agency handling the application.
- The Lead Agency will inform the Applicant of the outcome by post.
- The PC provider will arrange the date of computer delivery and installation of broadband connectivity with the successful applicant (only for ADSL broadband).
- IDA and the Lead Agencies shall not be held responsible for any cost, damages or expenses incurred by the Applicant due to non-delivery or late or incomplete delivery of PC.

Co-payment

- The Applicant and/or the Applicant's parent/guardian shall make co-payment for the PC bundle to the PC provider. The amount is dependent on the PC model selected in the application form.
- Successful Applicant may wish to purchase extra items (such as printer or memory upgrades) for same-day delivery with the computer package, at the Applicant's own cost. Please liaise with the PC provider for details.
- Subscription fee for unlimited broadband access is **free for 36 months**, including broadband device and internet filtering service. Should the Applicant wish to continue using the broadband services after 36 months, the Applicant and/or the Applicant's parent/guardian shall be responsible for the subscription fees and other charges imposed by the broadband service provider.

Other information

- IDA's appointed Lead Agencies reserve the right to ask for additional documents to support the application.
- IDA reserves the right to amend the terms & conditions as and when it deems necessary.
- The Applicant is required to keep the PC for at least 4 years for inspection purposes.
- IDA and any parties appointed by IDA reserve the rights to visit the Applicant and verify that the Applicant possesses the PC obtained under the PC-Bundle Scheme.
- Applicant must allow the PC provider to examine (1) the approval letter from the Lead Agency, (2) the letter/receipt on co-payment for PC bundle from the school and (3) Applicant's NRIC upon PC delivery. The PC provider reserves the right to reject delivery of the PC if the required documents are unavailable.

PC-Bundle Application Form

For Official Use by LA Only:

PCR: _____

LA Receipt Date: _____



Applicant's Particulars

NRIC / Birth Cert No.: _____

Name: _____

Citizenship: Singaporean Permanent Resident

Gender: Male Female

Date of birth: (dd/mm/yyyy) _____

School: _____

Class: _____

Home Phone: _____

Mobile phone: _____

Email: _____

Address: _____

Type of housing: 1-2Rm 3Rm 4Rm 5Rm

Owned Rented (Please provide rental proof)

Others: _____

Disability Particulars (if applicable)

Permanent Disability: Yes No

If yes, describe disability: _____

Gross monthly income: _____

Occupation: _____

Household Members Information

Details of applicant's household members (eg parents, siblings, grandparents, aunts, uncles, etc)

Name	NRIC	Relationship to Applicant	Occupation / School	Gross Monthly Income ⁺

⁺ Income should be reflected before CPF deduction. For declaration of income of household members who are self-employed without supporting income tax documents or unemployed, please complete Section I and/or Section II of **Annex A** accordingly. For declaration of income from other sources, please complete Section III of **Annex A**.

PC Options (You are not allowed to change the PC model once the application is submitted. Refer to our website www.ida.gov.sg/neupc for the PC specifications.)

Please select the PC model you are applying for:

Desktop Models	Payable [^] Amount		Laptop Models	Payable [^] Amount	
	Tier 1*	Tier 2*		Tier 1*	Tier 2*
Entry Level					
<input type="radio"/> DEJ	\$176	\$312	<input type="radio"/> LEA	\$347	\$560
			<input type="radio"/> LEJ	\$214	\$427
Mid Range					
<input type="radio"/> DMP#	\$146	\$292	<input type="radio"/> LMA#	\$289	\$579
			<input type="radio"/> LMJ	\$319	\$609
			<input type="radio"/> LMP	\$331	\$621

*Refer to Page 2 for Assistance Level extended to the eligible Applicant of PC-Bundle Scheme

[^] Actual amount payable by the Applicant may be less if additional subsidy is granted by school or Lead Agency.

#Applicant of iNSPIRE Fund may select ONE of these PC models

Broadband Options

I do not wish to apply for broadband service.

Note: If you opt out, you cannot reapply for broadband under the NEU PC Plus PC-Bundle Scheme.

Please select the broadband mode you are applying for:

ADSL - SingTel Mobile - M1

Internet Filtering Service allows parents to protect the child against access to undesirable websites, images and content while surfing the internet.

Do you wish to apply for Internet Filtering Service?
 Yes No

iNSPIRE Fund Application

The iNSPIRE Fund helps students who require assistance with the co-payment, to earn a fully paid PC-Bundle by doing community service for a stipulated number of hours (see table below) within a period of 6 months. Students need to satisfy the eligibility criteria to apply for assistance under the iNSPIRE Fund.

Applicant's age	Community hours to be served by Applicant	
	Desktop (DMP)	Laptop (LMA)
Full time students below 15 years old	6 hours	12 hours
Full time students between 15 and 25 years old	12 hours	24 hours

Do you wish to apply for iNSPIRE Fund?

- Yes (Please request your school's Officer-in-charge/HOD/Principal to complete Page 5)
 No

Declaration by Applicant **AND** Parent / Guardian

- We hereby declare that the information supplied is true and correct and that we have not willfully suppressed any material fact. If we have suppressed any material facts or provided any false or inaccurate information, our application will be rejected and/or the PC-Bundle withdrawn from us.
- We agree to comply with all the terms and conditions of the NEU PC Plus Programme.
- We understand that our application may be rejected by IDA and/or the Lead Agencies without assigning any reason for doing so.
- We understand that the PC-Bundle may vary from time to time, and the software and anti-virus protection are subject to availability of sponsorship.
- We understand that IDA's approval for our application may be withdrawn if we are unable to confirm with the PC vendor a date for delivery of the PC within 90 days of IDA's approval of our application.
- We agree that we shall not change the PC model after we have submitted our application.
- We agree to fully cooperate if a random check to verify our computer status is conducted at our house or the place where our existing computer resides and we will allow the inspector to check and test our PC.
- We acknowledge that, for the purpose of facilitating our application by IDA, any and all government agencies or statutory boards that have any of our household's record may share the information with IDA, if it is relevant to IDA's work with us and/or our household.
- We also acknowledge that the information which we and/or the members of our household provide may be shared with any government agency, statutory board or person authorised by IDA, for the purposes of rendering us or assessing our eligibility for financial or other assistance; for research in which our household members, as specific individuals, shall not be identified; or for any other purposes prescribed or permitted under Singapore Law. We also hereby confirm that our household members are aware of and have agreed to these terms.

Applicant
Name:
Signature/Thumbprint:
Date:

<i>Required if the Applicant is below eighteen [18] years of age</i> Parent/Guardian
Name:
Relationship to Applicant:
Signature/Thumbprint:
Date:

Parental Consent on media coverage

As part of the NPP outreach to the public, case studies may be used to highlight the benefits of the programme. Please indicate your consent to be interviewed for such case studies, which could take the form of media coverage, or other appropriate form.

- Yes
 No

(i) School Subsidy

Will the school provide further subsidy? **Yes** **No**

(ii) Certification for Student Receiving Assistance under MOE-FAS only

Is the student receiving assistance under MOE Financial Assistance Scheme? **Yes** **No**

(iii) iNSPIRE Fund Application

Does the school recommend the student to receive assistance under the iNSPIRE Fund? **Yes** **No**

** Please note that the number CIP hours stipulated by the Applicant's school cannot be computed as part of the community service hours required by the iNSPIRE Fund.*

** The Applicant shall commence the performance of the community service activities from the start date stated in IDA's in principle approval letter, which will be sent to the Applicant upon IDA's approval of this application. Activities performed prior to the start date stated in IDA's in principle letter will not be considered in the computation of the community service hours required by the iNSPIRE Fund.*

** The school can assist to arrange for suitable activities for the student so that he/she completes the required number of hours of community service within 6 months. In the case of a young primary school student, the school can facilitate to allow the student to perform simple tasks such as arranging books in the library, gardening, helping teachers to carry books, etc.*

Name and Signature of Officer-in-charge/HOD/Principal#
School stamp

Date

#Delete where appropriate

Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service

THIS DEED IS GIVEN BY:

The person whose name, NRIC, address and signature appear in the table below labelled 'APPLICANT' ("the Applicant"),

TO:

THE INFO-COMMUNICATIONS DEVELOPMENT AUTHORITY OF SINGAPORE, a statutory body constituted under the Info-communications Development Authority of Singapore Act (Chapter 137A of the Statutes of the Republic of Singapore) ("IDA").

THE APPLICANT HEREBY IRREVOCABLY AND UNCONDITIONALLY UNDERTAKES AND AGREES AS FOLLOWS:

1 Definitions

In this Deed, the following capitalised words and expressions carry the following meanings:

"**Broadband Service**" means the broadband service provided to the Applicant under the NEU PC Plus Programme.

"**Deed**" means this Deed of Undertaking and Indemnity.

"**Third Party User**" means any individual or organisation, other than the Applicant and IDA, that uses the Broadband Service.

2 Applicant's Responsibilities and Obligations

- a. The Applicant is solely responsible for any use of the Broadband Service, regardless of whether the Broadband Service is used by the Applicant or by any Third Party User. The Applicant will be responsible for the use of the Broadband Service by a Third Party User whether or not the Applicant has given permission to the Third Party User to use the Broadband Service.
- b. The Applicant shall ensure that all use of the Broadband Service, whether by the Applicant or any Third Party User, complies with applicable laws of Singapore and/or any other relevant jurisdiction.
- c. The Applicant shall indemnify and keep IDA indemnified against, and hold IDA harmless from, any and all loss, damage, claim or expense (including legal expenses) arising from or relating to any of the following:
 - i. Any use by the Applicant or a Third Party User of the Broadband Service for any purpose.
 - ii. Any failure by the Applicant to perform or observe any term or condition of any of the following documents:
 - (a) This Deed
 - (b) Any document between the Applicant and IDA or the Broadband Service provider that relates to the provision or use of the Broadband Service.
 - iii. Any interruption, downtime, fault, or loss of use of the Broadband Service.
 - iv. Any termination of the Broadband Service.

3 IDA Disclaimers and Exclusions of Liability

- a. IDA will not be liable to the Applicant or any Third Party User, under any circumstances for any type of loss or damage whatsoever, including loss of profit, savings, business, contracts or revenues, and all other forms of actual, direct, special, incidental or consequential loss or damage, relating to or arising out of any of items listed in paragraphs 2.c.i to 2.c.iv above, even if IDA knew, or should have known, of the possibility of such loss or damage.
- b. The Broadband Service and any related technology, software, hardware components and data are provided "as is" and "with all faults" and there are no warranties, express or implied, by operation of law or otherwise, made by IDA with respect thereto. To the maximum extent permitted by law, IDA expressly disclaims all implied warranties, terms or conditions of satisfactory quality, merchantability, fitness for a particular purpose, title or non-infringement, and any implied warranties arising out of course of performance, course of dealing or usage of trade, relating to the Broadband Service.

4 Termination for Improper Use of Broadband Service or Breach of Applicant's Obligations

IDA may, at its absolute discretion and without providing any reason, terminate the Broadband Service at any time without informing the Applicant beforehand, if any of the following occur:

- a. IDA has any reason to suspect or believe that the Broadband Service has been used by the Applicant or any Third Party User in any illegal, unethical, immoral, improper or suspect manner.
- b. The Applicant fails to perform or observe any term or condition in any of the documents listed in paragraph 2.c.ii above.

5 Premature Termination of Broadband Service

In the event the Broadband Service is terminated for any reason whatsoever within 36 calendar months of its commencement, IDA reserves the right to require the Applicant to bear any and all charges in respect of the Broadband Service for the period between the date of termination and the expiry of 36 calendar months from the commencement of the Broadband Service.

6 Governing Law

This Deed is governed by and is to be construed in accordance with the laws of the Republic of Singapore.

Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service

SIGNED, SEALED and delivered as a Deed

APPLICANT	Consent of Parent/Guardian <i>(Required if the Applicant is below eighteen [18] years of age)</i>
Name:	I, the undersigned, parent/guardian [#] of the above minor Applicant, have reviewed the terms of this Deed and hereby consent to the above Applicant's execution of this Deed and agree for the Applicant to be bound by the terms of this Deed. _____ Name and Signature/Thumbprint Relationship to Applicant: <i>#Delete where appropriate</i>
NRIC:	
Address:	
Signature/Thumbprint:	
Date:	

IN THE PRESENCE OF WITNESS

(who must be at least eighteen [18] years old, and who must NOT be the parent/guardian consenting to the Applicant's execution of this Deed)

Name:	Signature/Thumbprint:
NRIC:	
Address:	

Annex A : Declaration of Self-Employment, Unemployment & Other Sources of Income

(Complete where applicable)

Section I: Declaration of Self-Employment

(Please note that self-employed household members with supporting income tax documents need not complete this section)

I / We[#] declare that I am / we[#] are currently self-employed and I am / we[#] are not required to submit Income Tax Return or if my / our[#] latest Income Tax Notice of Assessment does not reflect my / our[#] current income status.

Name	NRIC	Gross Monthly Income ⁺	Signature/ Thumbprint of Household Member	Date

Section II: Declaration of Unemployment

I / We[#] declare that I am / we[#] are currently unemployed.

Name	NRIC	Start of Unemployment (mm/yyyy)	Signature/ Thumbprint of Household Member	Date

Section III : Declaration of Other Sources of Income

Name	NRIC	Type of Income (eg alimony, rental, etc)	Monthly Amount	Signature/ Thumbprint of Household Member	Date

[#] Delete where appropriate

⁺ Income should be reflected before CPF deduction

M1-IDA Mobile Broadband Service Application Form

(To be completed and signed by Parent/Guardian if applicant is below 18 years of age)



Reg. No. 199206031W

PCR Number: _____ Applicant's Full Name & NRIC: _____
 (below 18 Yrs Old)

Applicant (18 Years Old & Above) / Parent / Guardian Details

Name in NRIC / Passport / FIN of Applicant (18 Yrs Old & above) OR Parent / Guardian
 (*Mr/Miss/Mrs/Mdm/Ms)

Gender : Female Male
 Marital Status: Single Married

NRIC / FIN of Applicant / Parent / Guardian _____ Passport Number _____ Date of Birth (DD/MM/YY) _____ Nationality _____

Local Billing Address _____

Residential Address _____

Contact No (Home) : _____ Contact No (Office): _____
 (Mobile): _____ (Email): _____

Mobile Broadband Plan and Internet Filtering Service

<input type="checkbox"/> Broadband 1Mbps (Applicant pays \$0.00 under PC-Bundle Scheme) (Applicant pays \$1.50/month under BB-Only Scheme)	<input type="checkbox"/> Broadband 2Mbps (Applicant pays \$6.52/month under PC-Bundle Scheme) (Applicant pays \$8.02/month under BB-Only Scheme)	<input type="checkbox"/> Internet Filtering Service <input checked="" type="checkbox"/> Bar All GSM/SMS/MMS/IDD/Premium No
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Service Commitment Contract

- Customer must subscribe to M1's Mobile Broadband 1 Mbps / 2 Mbps for a contractual period of 36 months ("Commitment Period"). In the event that customer prematurely terminates M1 Mobile Broadband services before expiry of the Commitment Period, the customer shall pay M1 the applicable early termination charge:

Tenure	Early Termination Charge
For Tenure of 0 to less than 12 months	\$107.00
For Tenure of 12 to less than 24 months	\$64.20
For Tenure of 24 to less than 36 months	\$32.10

- Customer who defaults on payment of his bill and is terminated by M1 during the Commitment Period shall also pay to M1 the amount as stated in Clause 1 herein.
- If the customer's SIM card is lost or stolen before the expiry of the Commitment Period, customer must either: -
 a) Buy a new SIM card and continue with the subscription for the full Commitment Period; or
 b) Terminate prematurely and pay M1 the amount as stated in Clause 1 herein.
- Customer is not allowed to temporarily disconnect M1's services before the expiry of the Commitment Period.
- Customer is not allowed to transfer this M1 line.
- If the customer changes service plan from Mobile Broadband 1 Mbps to Mobile Broadband 2 Mbps, the difference in monthly subscription payable will be borne by the Customer, and not funded by the Infocomm Development Authority of Singapore (IDA).
- Customer is not allowed to change bill plan to a service plan other than Mobile Broadband 1 Mbps / 2 Mbps during the Commitment Period.
- Internet Filtering service is for a fixed subscription on 36 months. Premature termination of Internet Filtering service without terminating the mobile broadband line is not allowed. In the event that customer prematurely terminates the Filtering service, customer shall pay M1 on a pro-rated basis for the remaining months of the 36-months Commitment Period based on the rate of \$1.28 per month.
- M1's General and Specific Terms and Conditions for the provision of services at www.m1.com.sg shall also apply to this contract. In cases of inconsistencies, Clauses 1 through 8 herein shall prevail.

 Signature of Applicant / Parent / Guardian

 Date of Purchase

For Official Use

Mobile Phone No. / LDN _____ Mobile Phone Model _____ Remarks _____

SIM Card No. (For GSM network) (please paste sticker here) _____

Equipment No. (IMEI) (please paste sticker here) _____ Attended by: _____

Signature / Name of Staff / Date

*Prices are inclusive 7% GST.



PCR Number : _____

SingNet BroadBand Access Service Application Cum Agreement Form

SingNet Pte Ltd
Company reg. no.: 199802130W

YOUR PARTICULARS

Name of Applicant: Mr/Miss/Mdm/Dr* (as in NRIC/FIN/Passport) _____ Gender: Male / Female*
NRIC/FIN/Passport* No.: _____ Date of Birth (dd/mm/yy): _____ Age: _____
Residential Address: _____ S(_____)
Telephone:(H) _____ (O) _____ (HP/PG) _____
Email address _____

Please fill in particulars of parent/guardian or authorised officer for applicant below 18 years old.

Mr/Miss/Mdm/Dr* _____ NRIC/FIN/Passport No.: _____
Telephone:(H) _____ (O) _____ (HP/PG) _____

¹
Tel (ADSL) Activation

Tel (ADSL) No. for SingNet BroadBand activation: _____
Name and NRIC/FIN No. of Subscriber of the Tel (ADSL) No. _____
No. of Parallel Tel. Ext²: 1 main + (_____) extensions.

SingNet BroadBand Package :

- Option 1** : SingNet BroadBand 1Mbps Unlimited Plan + PC Bundle (36 months contractual period)
 - SingNet Security Suite (optional)
- Option 2** : SingNet BroadBand 1Mbps Unlimited Plan only @ \$1.50 per month (36 months contractual period)
 - SingNet Security Suite (optional)

SingNet BroadBand Terms & Conditions

1. The subscription service provided by SingNet is structured as a package under NEU PC PLUS. This broadband package is only available under this program.
2. This is a 1Mbps Unlimited Plan and has a 36 months contractual term commencing from the date of the service activation.
3. The service is bundled with a free ADSL Ethernet modem which is non-refundable, returnable or exchangeable.
4. Your residence must be pre-equipped with a SingTel fixed telephone line.
5. If the fixed telephone line is not registered in your name (eg the telephone line is registered under your parent's name), you must warrant that you have obtained proper authorization from the registered customer of the telephone line to enable it for SingNet BroadBand. If the consent by the registered customer is withdrawn for any reason, the broadband service will be terminated and you will have to pay all charges incurred, including early termination charges.
6. For Security Suite service, an email will be sent to subscriber's SingNet email account to instruct subscriber to download the SingNet Security Suite, powered by McAfee. SingNet Security Suite can be downloaded and installed up to 3 computers.
7. Each SingNet BroadBand account is valid for a single user, who applies with a residential line, to login to a single connection session, and not for multiple concurrent logins. If multiple concurrent logins are detected, an additional fee may be imposed on the applicant for each multiple session login at prevailing monthly subscription rates.
8. Applicants currently using a VPN (virtual private network) may need to purchase a WinPoET or MacPoET dialer from SingNet authorized installers or modem vendors.
9. If the applicant changes addresses from the original installation site, a re-activation charge will have to be borne by the applicant.
10. This service is subject to the premature termination charges. Applicant has to pay the premature termination charges for any premature termination at the rate of 80% of the monthly recurring charges for the period between the date of termination and the expiry of the contract term.
11. Prices are inclusive of prevailing GST.
12. SingNet's Broadband Terms and Conditions of Service shall apply to the service(s)/product(s) subscribed. For details, please refer to SingNet BroadBand website.

UNDERTAKING

*I/We confirm that all information given by *me/us in connection with this application is true and correct.
*I/We agree to subscribe for SingNet's BroadBand Access Service on the following terms and conditions, which terms and conditions shall apply on SingNet's acceptance of this application including any amendments SingNet or SingTel (as applicable) may make from time to time to those terms and conditions.

Signature of *Applicant/Authorised Person
Date

Note :
1 This refers to the fixed line installed in your home for telephone calls via SingTel.
2 This refers to the number of phone lines connected to your main telephone number at home currently.